

New Employee Orientation Handbook



OUR MISSION STATEMENT

The College Station Fire Department will strive to provide cost effective, high quality Fire Suppression and Emergency Medical Services while providing non-emergency Fire Prevention, Code Enforcement, Public Education and Support Services to the community.

Please Note:

This Handbook is Probationary Fire Fighter «FirstName» «LastName»'s RESPONSIBILITY.

This *New Employee Orientation Handbook* is part of each employee's permanent training record.

As tasks are completed, the officer shall forward a copy of the appropriate pages to Fire Training, by intercity mail. As copies are sent they should be logged on page 20.

When the Handbook is completed, the officer shall forward the entire handbook to Fire Training, by intercity mail.

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NEW EMPLOYEE INFORMATION SHEET

I	EMPLOYEE NAME:			«LastName»	
;	SSN:		«SSN»		
;	START DATE				
ĺ	FF CERTIFICATE LEVE	EL:			
İ	EMS CERTIFICATE LE	VEL:			
İ	DRIVERS LICENSE:		Class 6	expiration date:	
;	SHIFT ASSIGNED:				
;	SHIFT BATTALION CHI	EF:			
;	SHIFT LIEUTENANTS:				
		TRAI	NSFER INFOR	RMATION	
Transferr	ed To:	Date:	//	Battalion Chief:	
Transferr	ed To:	Date:	//	Battalion Chief:	
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Transferr	ed To:	Date:		Battalion Chief:	
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Transferr	ed To:	Date:	//	Battalion Chief:	

PRE-EMPLOYMENT ASSIGNMENTS

«FirstName» «LastName»

Pre-Employment	Date Completed	Trainee's Initials	Officer
Physical Date/ Time::			
Drivers License Check			
Uniform Fitting/_/ ::			
Bunker Gear Measurement// ::			
Training Division			
Copy of Texas Fire Commission Certificate			
Copy of TDH EMS Certificate			
Copy of any previous training records			
Copy of College Transcripts and Diplomas			
Copy of other Fire or EMS Certificates			
Anticipated Start Date & Shift Assignment			
,//Shift			

GENERAL TASK: FIRST DAY «FirstName» «LastName»

	Progress Records			
GENERAL TASKS, KNOWLEDGE & STUDY REFERENCES	Date Scheduled	Date Completed	Trainee's Initials	Officer
HUMAN RESOURCES Retirement, Benefits, Insurance, Forms, Payroll City Orientation//:				
TRAINING DIVISION				
Send Notice of Employment to TCFP				
Fill Out TCFP Certification Application				
Send Notice of Employeement to TDH				
Start Training File				
Enter Employee in Training Computer				
Forms to Cover: Safety Infection Control Fire Department Courtesies Communications Equipment Inventory				
Job Description: Job description issued to employee				
Equipment Check (per pg. 7)				
Meet: Risk Manager Fire Chief Assistant Chief Fire Marshal Inspectors Administration Personnel On Duty Shift				
Visit Facilities (per pg. 11)				
Enter Employee in Fire Computer System / Complete MIS computer application w/ e-mail address				

ISSUED EQUIPMENT RECORD

«FirstName» «LastName» «SSN»

ITEM DESCRIPTION	Size	Quantity	Date	Inventory #
Alphanumeric Pager (979) 696-9249 PIN				
Name Tag				
Badge				
Belt (Uniform Belt)				
Сар				
Class "A" Coat				
Class "A" Pant				
Class "A" Shirt				
Collar Insignia				
Tie				
T-shirt				
Tietack				
Uniform Coat				
Uniform Pant				
Uniform Shirt				
Bunker Boots				
Bunker Coat				
Bunker Pant				
Suspenders (for Bunkers)				
Fire Fighting Gloves				
Helmet				
Hood				
SCBA Mask				
CSFD Policies and Procedures Manual				
City of College Station Policy Manual (at City Orientation)				
Ear Plugs				
EMS Protocol				
Locker				
Sheets				
Safety Glasses				
Work Gloves (Leather)				
Map Books				
City Credit Card				
Misc:				

NEW EMPLOYEE INFORMATION AND POLICY

This information is provided to help you make a smooth transition into the fire department's unique work environment

ROLL CALL

Arrive preferably at 6:50 a.m., but no later than 7:00 a.m., sharp. You will meet in the Day Room of your assigned Fire Station for morning roll call. You will have the opportunity to meet your new fire department family. The shift begins at 7:00 a.m. and ends 24 hours later at 7:00 a.m. the following day. You have 48 hours off between shifts.

SICK LEAVE

In case you need to use sick leave, you must call your station at 6:30 A.M. and let your officer or acting officer know. If your officer or acting officer is not available, you may relay your message through the on duty officer.

BEDDING

You are issued sheets and pillow covers. You need to bring a pillow and a blanket.

MEALS

The fire department has a completely furnished kitchen with a gas stove, microwave, refrigerator, pots and pans, dishes, silverware, etc., for your use of food preparation and storage. You may wish to bring something to eat the first day. Periodically, the fire fighters will go out to eat one or two meals during the shift. If you do not wish to bring food, you may prefer to contribute money for lunch and dinner that is prepared in the station by some of the fire fighters. The cost is usually about \$5.00. For snacks, there are soft drink machines as well as snack machines. Soft drinks from the machine are \$.50 to \$.75 and the machines will take a dollar bill. The snack machines range from \$.50 to \$.65 and does not accept dollar bills.

EXERCISE

Everyone should exercise at least one hour per shift. Exercise gear consists of black shorts, fire department T-shirt, white socks, and tennis shoes of any color. Be sure to bring an extra fire department T-shirt. Some of the activities you can do for exercise are tennis, walking, jogging, basketball, volleyball, weights, swimming or anything you wish within reason. After exercise you will wish to take a shower so bring your own shampoo, soap, comb, towel, toothbrush, toothpaste, deodorant, or any other personal items. You will have access to a clothes washer and dryer to wash your exercise gear. You will also have access to a locker for your items to be stored between shifts

PHONE CONTACT and VISITORS

If someone needs to contact you at anytime during your shift for a non-emergency they may call Station #1 (979) 764-3702, Station #2 (979) 764-3717, Station #3 (979) 764-3866 or Station #4 (979) 764-6366. If it is an emergency they may call dispatch at (979) 764-3700. You can also have people page you on your city issued pager, by dialing (979) 696-9249 and entering your unique ID number and then the number to be displayed. Personal calls are allowed anytime during your shift. You can have visitors anytime between 8:00 a.m. and 10:00 p.m. However, visitors can stay for 15 minutes between 8:00 a.m. and 5:00 p.m., and for 1 hour between 5:00 PM to 10:00 PM.

If you have any questions prior to your first day, you may call an on duty lieutenant at (979) 764-3702 or Fire Training (979) 764-3505 and they will be glad to help you any way they can.

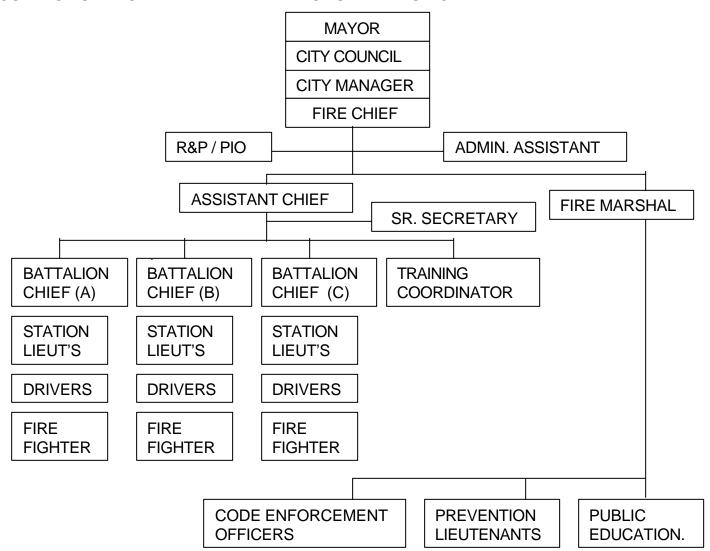
SECONDARY EMPLOYMENT & OUTSIDE CLASSES

The successful completion of the first year probationary period at the College Station Fire Department requires a substantial amount of time and commitment. Taking on additional responsibilities, other classes than <u>assigned</u> or secondary employment may make completing probation requirements more difficult and is not recommended. Any City employee with a second job must complete a "Secondary Employment Sheet" with the Administrative Assistant.

While the Department encourages employees to strive to improve their personal and professional standing, it is necessary to advise that failure to satisfactorily meet the terms of the probation requirements may result in extended probation or termination of employment.

If you have any questions or concerns relating to departmental probation requirements or extra curricular activities, please consult your immediate supervisor,

COLLEGE STATION FIRE DEPARTMENT ORGANIZATION CHART



GENERAL KNOWLEDGE - 1 «FirstName» «LastName»

GENERAL TASKS, KNOWLEDGE & STUDY REFERENCES	Date Assigned	Date Completed	Trainee's Initials	Officer
Safety				
☐ Ear Plugs: Must wear anytime you are on an apparatus or operating machinery. Exception is riding in fully enclosed apparatus.				
☐ Safety/Eye Glasses: Must wear at all major incidents and anytime using tools				
☐ Helmet: Must wear anytime you are on an apparatus and participating in training or emergency operations on the fire ground. Exception is riding in fully enclosed apparatus.				
☐ Seat Belt: Must wear at all times. NO EXCEPTIONS				
☐ ALL Injuries: Must be reported to your supervisor AS SOON AS POSSIBLE but no later than the end of shift.				
INFECTION CONTROL				
☐ Disposable Latex Examination Gloves: Must wear at all EMS Calls				
☐ Mask/Combo Face Mask/ HEPA Respirator/Lab Coat: Must wear when the potential exists for airborne transmission of blood or body fluids exist, suspected infectious disease, or resuscitation.				
☐ HEP Vaccine: Need to Schedule				
☐ Infection Control: FD Policy 400.01				
Policy & Procedure				
☐ Sick Leave: Contact your Lieutenant or Battalion Chief the day you are sick before 06:40 or it is considered late.				
☐ Late Policy Inform employee on late policy as outlined in policy manual				
☐ Application for Leave: Inform employee on scheduled vacation and holiday policy as outlined in policy manual.				
☐ <i>Uniforms Policy:</i> When to wear T-shirts and caps.				
☐ Career Path: Show ladder from fire fighter III to Chief				

GENERAL KNOWLEDGE - 2 *«FirstName»* «LastName»

GENERAL TASK, KNOWLEDGE	Date	Date	Trainee's	Officer
& STUDY REFERENCES	Assigned	Completed	Initials	
FIRE DEPARTMENT COURTESIES				
☐ When a visitor enters the room you Must Stand and Greet them				
COMMUNICATIONS				
☐ Answering Phone: "College Station Fire Department may I help you?"				
☐ Using Phone System: How to park, transfer, or place call on hold. How to pick-up parked call. How to use PA System				
☐ Using Paging Terminal				
☐ All phone calls for Administration Chief Officers go through Administration Secretary				
☐ City Computer Network- ☐ e-mail, Word Processing ☐ Fire/EMS Records System				
DISPATCH				
☐ Tour of Communication Center at Police Department				
☐ Explanation of District Boundaries				
☐ Explanation on Response Types and unit numbering				
BUILDING FAMILIARIZATION				
☐ Fire Station-1: Kitchen, TV/Training Room, Bath Rooms, Lieutenant Office, Battalion Chief Office, Dorm Rooms, Bays.				
☐ Fire Station 2: Kitchen, TV/Training Room, Dorm Room, Bath Room, Lieutenant Office, Bays.				
☐ Fire Station 3: Kitchen, TV/Training Room, Dorm Room, Bath Rooms, Lieutenant Office, Bays.				
☐ Fire Station 4: Kitchen, TV Room, Training Room, Dorm Rooms, Bath Rooms, Lieutenant Office, Bays, SCBA Room.				
☐ City Hall: Walk through of facilities.				
☐ Fire Admin: Walk through of facilities.				
☐ Review MSDS Sheets: In house chemicals.				

GENERAL KNOWLEDGE - 3 *«FirstName» «LastName»*

GENERAL TASKS, KNOWLEDGE	Date	Date	Trainee's	Officer
& STUDY REFERENCES	Assigned	Completed	Initials	
RESCUE EQUIPMENT				
☐ Holmatro Power Unit & Hose: Location, Daily Check, Starting and Shut Down Procedures, & Use.				
☐ Holmatro Ram, Spreader & Cutter: Location, Daily Check, Use, Connection to Power Unit, Starting, Handling & Shut Down Procedures.				
PROTECTIVE EQUIPMENT				
☐ <i>Inspection:</i> Helmet, Hood, Bunker Coat, Bunker Pants, Gloves, Boots.				
□ Note: Protective equipment listed above should be worn on all major accidents, fires, gas leaks, odor investigations & when out of uniform (e.g. physical training).				
☐ Reference: Essentials Fourth Edition, Chapter Four				
PROTECTIVE BREATHING APPARATUS				
☐ Use & Inspection: SCBA Unit, Bottles, Regulator, Mask, Pass Device				
□ Note Protective equipment listed above should be worn on all fires, smell of smoke, visible smoke, smell of gas, & gas leaks.				
☐ Fitting for SCBA Mask: Check to see if mask makes proper seal				
☐ Reference: Essentials Fourth Edition, Chapter Four				
Responsibilities				
☐ Know the duties and responsibilities of each position on the unit				
☐ Know where all equipment is located on the apparatus				
☐ Know how to use all equipment in a safe and proficient manner				
☐ Know all streets by sixth month of employment				
EMS RESPONSIBILITIES				
☐ County EMS response SOP				
☐ EMS Weekly Duties: FD SOP 400.01				
☐ EMS Rectification: FD SOP 100.11				
☐ EMS equipment cleaning & restocking				
☐ EMS Protocols: Read & Understand				

GENERAL KNOWLEDGE - 4 *«FirstName»* «LastName»

GENERAL TASKS, KNOWLEDGE	Date	Date	Trainee's	Officer
& STUDY REFERENCES	Assigned	Completed	Initials	
Mandatory Classes				
☐ Silent War: Infection control for emergency responders. Contact Training for information & scheduling.				
☐ Evidence Preservation: Contact Training for information & scheduling.				
☐ Fire Fighter Survival: Contact Training for information & scheduling.				
☐ Electrical Distribution Safety.				
FILMS TO VIEW				
☐ Safety Standards for the Fire Service				
☐ Emergency Vehicle Operations				
☐ Personal Protective Clothing				
☐ Sexual Harassment in the Workplace				
☐ Fire Department Liability Film				
□ EMT Injury Free (Back Safety)				
☐ Employee Safety Orientation				
Теѕт				
☐ Sixth Month of Employment: Street test to drive ambulance				
☐ Year of Employment: Fire Fighter II test on Essentials and Haz-Mat Awareness & Operations. Prepared by training division.				
□ Protocol Test: For Paramedics, given each year. Employee must pass to receive certification pay and to be primary attendant. EMT's must also take a similar exam as set forth by the medical director (passing is 80%). Completed prior to 3 month point.				
☐ Passing score on all exams is 70% unless otherwise posted.				

GENERAL KNOWLEDGE - 5 *«FirstName» «LastName»*

GENERAL TASKS, KNOWLEDGE & STUDY REFERENCES	Date Assigned	Date Completed	Trainee's Initials	Officer
Driving				
☐ You must pass Street Test prior to driving any apparatus				
☐ You must study each apparatus prior to driving. Necessary information will be provided prior to test to drive apparatus.				
☐ You must attend an EVOC (driving class)				
☐ SOP on Emergency Vehicle Response: FD Policy 500.03				
☐ Procedures for accident involving CSFD vehicle				
☐ Accident Review Board Procedures: City Safety & Loss Control Manual: pg 15-1 thru 15-18.				
☐ City Vehicle Use Procedures: <i>City Policy Manual</i> : pg 1-42, 5a thru 5f.				
☐ Successfully Complete and demonstrate territory knowledge test.				
☐ Completed vehicle check-out procedures.				
☐ Completed "Fire Apparatus Driver Skills Checklist" for each type of apparatus. Sheets are provided by Fire Training.				
□ Ambulance				
□ Engine				
□ Aerial / Truck				

GENERAL KNOWLEDGE - 6 «FirstName» «LastName»

GENERAL TASKS, KNOWLEDGE & STUDY REFERENCES	Date Assigned	Date Completed	Trainee's Initials	Officer
Apparatus Familiarization				
Ambulance:				
☐ Location of main oxygen, back boards, scoop, highway cot, bolt cutters, c-collars, KED, splints, drug box, oxygen/intubation kit, pediatric kit, lifepack 10, MAST, bunker storage, SCBA, life jackets.				
☐ Equipment/Supplies in all cabinets				
☐ Use of Stretcher				
☐ Starting and shut down procedures				
☐ Use of all equipment				
Engine, Battalion Chief, & Utility Units				
☐ Locate all hand tools and give safe use of each.				
☐ Removing ladders from units				
☐ Daily Generator Check: Cranking and emergency shut off policy.				
☐ Daily Motor Check: Cranking and emergency shut off policy.				
☐ Show how skid load is pulled and reloaded.				
☐ Show how preconnects are pulled and reloaded.				
☐ Show how hydrant is caught and when to turn hydrant on.				
☐ Location and use of gas detector and purpose of use.				
☐ Show how trash line is pulled and reloaded.				
☐ Show hydrant & spanner wrench location.				
☐ Explain each position of the engine.				
□ Location of EMS equipment				

GENERAL KNOWLEDGE - 7 *«FirstName»* «LastName»

Tru	ıck:	1		
	Locate all hand tools and give safe use of each.			
	Removing ladders from units			
□ pol	Daily Generator Check: Cranking and emergency shut off icy			
	Daily Motor Check: Cranking and emergency shut off policy.			
	Show how preconnects are pulled and reloaded.			
□ and	Show how hydrant is caught, which side to pull 5 inch hose, d when to turn hydrant on.			
	Show how outriggers are put out and put in.			
	Show how to elevate ladder			
	Show and explain use of Positive Pressure fans.			
	Show location and types of rappelling gear			
	Show hydrant & spanner wrench location.			
	Explain each position of the truck.			
	Location of EMS Equipment			
			١	

GENERAL KNOWLEDGE APPARATUS «FirstName» «LastName»

NOTE: Refer to page 15 & 16(General Knowledge 6&7) for apparatus familiarization. As the new employee is familiarized with each unit then sign off the unit on this page. Unit numbers correspond to the unit inventory numbers.

APPARATUS KNOWLEDGE	Date Assigned	Date Completed	Trainee's Initials	Officer
51-41 Engine				
51-42 Engine				
51-44 Engine				
51-45 Engine				
51-46 Engine				
51-53 Engine				
51-52 Truck				
51-16 Ambulance				
51-12 Ambulance				
51-11 Ambulance				
51-13 Ambulance				
51-01 Battalion Chief				
51-18 Utility Vehicle – Trailer – Haz-Mat				
51-17 Utility Vehicle – Pick up				
Other:				
Other:				
Other:				

GENERAL KNOWLEDGE POLICIES & PROCEDURES «FirstName» «LastName»

GENERAL TASKS, KNOWLEDGE & STUDY REFERENCES	Date Assigned	Date Completed	Trainee's Initials	Officer
Policy on Emergency Response: Policy Manual pages 53-55 Include discussion on examples of driving practices				
Procedures for accidents involving Fire Department units: Policy Manual page 54				
Accident Review Board procedures: Safety & Loss control manual 15-1 thru 15-18.				
EMS Responsibilities: SOP 6.02 pages 1-4				
EMS Hospital Contacting				
County EMS Response SOP				
Knowledge of County Unit Numbers				
Communication Procedures with BCVFD's, Radio Channel				
Vehicle Familiarization				
Knowledge of EMS equipment and outside compartments				
Issue PIN for vehicle refueling				
Vehicle daily check procedures and check list				
Startup procedures				
Battery charger connection				
Successful completion of shift street and hospital test				
Knowledge of area hospitals				
Practice driving and parking at area hospitals. Fire Apparatus Driver Skills Checklist – Ambulance is provided by Fire Training.				
Proper lifting, removing and replacement of Ambulance Stretcher.				
Responsibilities of decontamination after every call				
Restocking of ambulance inventory				
Responding to possible hostile incidents				

GENERAL KNOWLEDGE EMS ORIENTATION «FirstName» «LastName»

EMS Level:	EMS Start Date:				
Assigned to Paramedic:				_	
(All EMS Personnel)					
Complete the following training:				Date	
EMS Protocols					
EMS Policies and Procedures					
QI Policies					
EMS Reporting System					
(All EMS Personnel)					
Completed the following testing:	Da	te	Grade	Date	Grade
Protocol Exam					
Megacode					
Skills Verification					
(Paramedics Only)					
Complete evaluation runs:				Date	
5 BLS					
5 ALS					
(Paramedics Only)					
Completed service time:				Date	
3 months					
Sign-off::	<u>Signature</u>				<u>Date</u>
Assigned Paramedic:					
EMS Training/QI:					
Medical Director:					

EVALUATION REPORT

«FIRSTNAME» «LASTNAME»

Evaluations	Date Due	Date Completed	Trainee's Initials	Officer
Six Month Evaluation				
One Year Probationary Evaluation				

Recruit Fire Fighter: «FirstName» «LastName», SSN: «SSN»	
Fire Fighter Second Class Test Score: Six month street test score: Successfully Unsuccessfully completed the first year assignment.	gnments and probationary period
Battalion Chief Signature: Date	:/
Copy of Pages to Fire Training	
Page Date Officer	
5//	
6/_/	
7/	
8/_/	
9/_/	
10/_/	
11//	
12//	
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14//	
15//	
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17/	
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Handbook Returned to Fire Training:/ Officer:	